

VAcorp Hybrid Disability Contact Information

Dedicated Claims Line for VAcorp: (844) 404-2111

How to file an STD claim

File STD claim by phone or check status: (844) 404-2111

File STD claim online: <https://compassi.anthem.com/user/sign-in>

Email STD claim or supporting documentation: LDClaimsTeam@anthem.com

Fax STD claim: 800-850-0017

Resources for Employers

Email an attachment or provide information for a claim: LDClaimsTeam@anthem.com

Claim portal: <https://compassi.anthem.com/user/sign-in>

Account Manager: Lori Donato
Lori.Donato@standard.com
(541) 970-3653

STD Claims Supervisor: Jenna Nussbaum
JennaMarie.Nussbaum@elevancehealth.com
(470) 284-4505



With a few exceptions, below are the STD Case Manager contacts:

STD Case Manager for group names beginning with A-E, He

Jasmine Reid

JasmineCiera.Reid@elevancehealth.com

(844) 404-2111 ext. 4543

STD Case Manager for group names beginning with F-O, M

Nicole Timmons

NicoleM.Timmons@elevancehealth.com

(844) 404-2111 ext. 4407

STD Case Manager for group names beginning with P

Eliza Jaminet

Sarah.Jaminet@elevancehealth.com

(844) 404-2111 ext. 4570

STD Case Manager for group names beginning with En, NR, R-Z

Chastel Thornton

Chastel.Thornton2@elevancehealth.com

(844) 404-2111 ext. 4011



Billing Inquiries

Billing-HybridDisability@riskprograms.com

(844) 986-2705



Leave Policies / Employee Benefits Questions

Ritter Jonas

RJonas@onedigital.com

(804) 523-7168

Nancy Grasso

NGrasso@onedigital.com

(804) 762-7076