

**VAcorp Hybrid Disability  
Contact Information**

**Dedicated Claims Line for VAcorp: (844) 404-2111**

**How to file an STD claim**

File STD claim by phone or check status: (844) 404-2111

File STD claim online: <https://compassi.anthem.com/user/sign-in>

Email STD claim or supporting documentation: [LDClaimsTeam@anthem.com](mailto:LDClaimsTeam@anthem.com)

Fax STD claim: 800-850-0017

**Resources for Employers**

Email an attachment or provide information for a claim: [LDClaimsTeam@anthem.com](mailto:LDClaimsTeam@anthem.com)

Claim portal: <https://compassi.anthem.com/user/sign-in>

Account Manager: Lori Donato  
[Lori.Donato@standard.com](mailto:Lori.Donato@standard.com)  
(541) 970-3653

STD Claims Supervisor: Jenna Nussbaum  
[JennaMarie.Nussbaum@elevancehealth.com](mailto:JennaMarie.Nussbaum@elevancehealth.com)  
(470) 284-4505

**With a few exceptions, below are the STD Case Manager contacts:**

**STD Case Manager for group names beginning with A-D, Es, He, K, S-T**

Jasmine Reid

[JasmineCiera.Reid@elevancehealth.com](mailto:JasmineCiera.Reid@elevancehealth.com)

(844) 404-2111 ext. 4543

**STD Case Manager for group names beginning with F-J, M-No, O, U-V**

Nicole Timmons

[NicoleM.Timmons@elevancehealth.com](mailto:NicoleM.Timmons@elevancehealth.com)

(844) 404-2111 ext. 4407

**STD Case Manager for group names beginning with En, L, N, P-S, W**

Eliza Jaminet

[Sarah.Jaminet@elevancehealth.com](mailto:Sarah.Jaminet@elevancehealth.com)

(844) 404-2111 ext. 4570



**Billing Inquiries**

[Billing-HybridDisability@riskprograms.com](mailto:Billing-HybridDisability@riskprograms.com)

(844) 986-2705



**Leave Policies / Employee Benefits Questions**

Ritter Jonas

[RJonas@onedigital.com](mailto:RJonas@onedigital.com)

(804) 523-7168

Nancy Grasso

[NGrasso@onedigital.com](mailto:NGrasso@onedigital.com)

(804) 762-7076