

**VAcorp Hybrid Disability
Contact Information**

Dedicated Claims Line for VAcorp: (844) 404-2111

How to file an STD claim

File STD claim by phone or check status: (844) 404-2111

File STD claim online: <https://app.standard.com/benefits/employer/compassi>

Email STD claim or supporting documentation: al-claims@standard.com.

Fax STD claim: 800-850-0017

Resources for Employers

Email an attachment or provide information for a claim: al-claims@standard.com.

Claim portal: <https://app.standard.com/benefits/employer/compassi>

Account Manager: Lori Donato
Lori.Donato@standard.com
(541) 970-3653

STD Claims Supervisor: Jenna Nussbaum
jenna.nussbaum@standard.com
(470) 284-4505

With a few exceptions, below are the STD Case Manager contacts:

STD Case Manager for group names beginning with A-D, Es, He, K, S-T

Jasmine Reid
jasmine.reid@standard.com
(844) 404-2111 ext. 4543

STD Case Manager for group names beginning with F-J, M-No, O, U-V

Nicole Timmons
nicole.timmons@standard.com
(844) 404-2111 ext. 4407

STD Case Manager for group names beginning with En, L, N, P-S, W

Eliza Jaminet
eliza.jaminet@standard.com
(844) 404-2111 ext. 4570



Billing Inquiries
Billing-HybridDisability@riskprograms.com
(844) 986-2705



Leave Policies / Employee Benefits Questions
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(804) 523-7168
Nancy Grasso
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(804) 762-7076